

# Miller ArcReach 16 Software Update Instructions

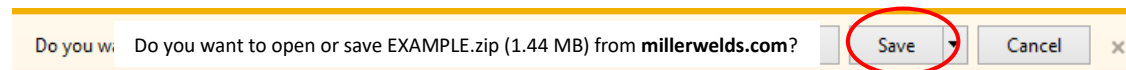
The first part of these instructions explains how to obtain the software update from the website and store on a USB Flash Drive.

The second part is using this USB Flash Drive to load the software update into the ArcReach 16 system.

## Part 1: Obtaining the Software Update

The following procedure uses File Explorer in Microsoft Windows 10. Other file-unzipping applications steps may be different.

1. Insert a blank USB Flash Drive into a computer's USB port.
2. Use a web browser and connect to the Millerwelds.com-Support-Software page.  
<https://www.millerwelds.com/support/software>
3. Scroll down and Select the ArcReach 16 software update page.
4. Click on **Download Latest Software Update** link.
5. Choose to **Save** the file.

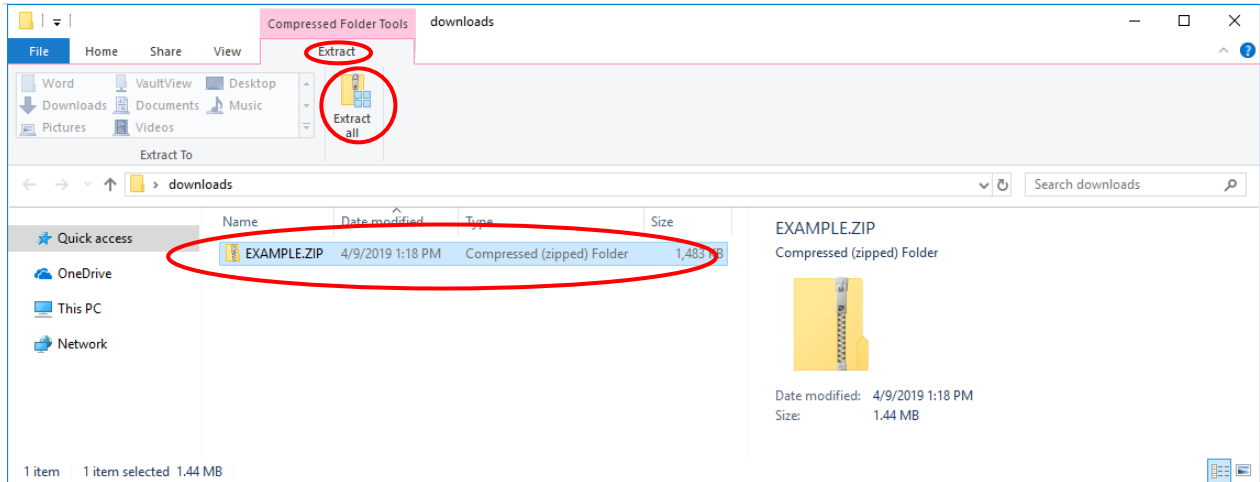


6. After download has completed, choose **Open folder**.

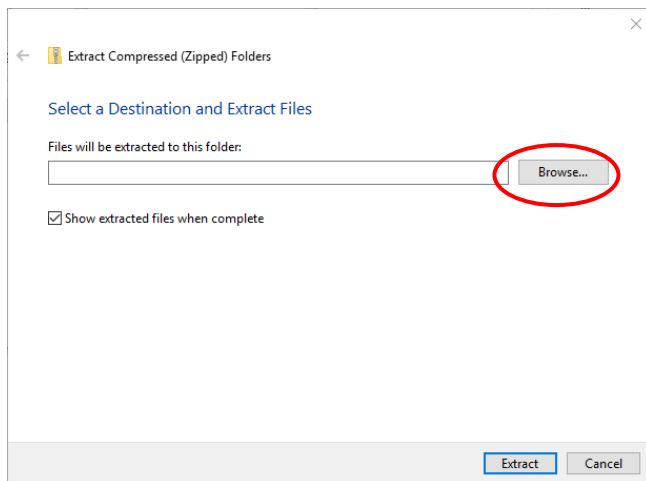


7. The Downloads window will open.
8. Click on the **ZIP** file to highlight.
9. Click on **Extract** under ***Compressed Folder Tools***.
10. Click on **Extract all**.

# Miller ArcReach 16 Software Update Instructions

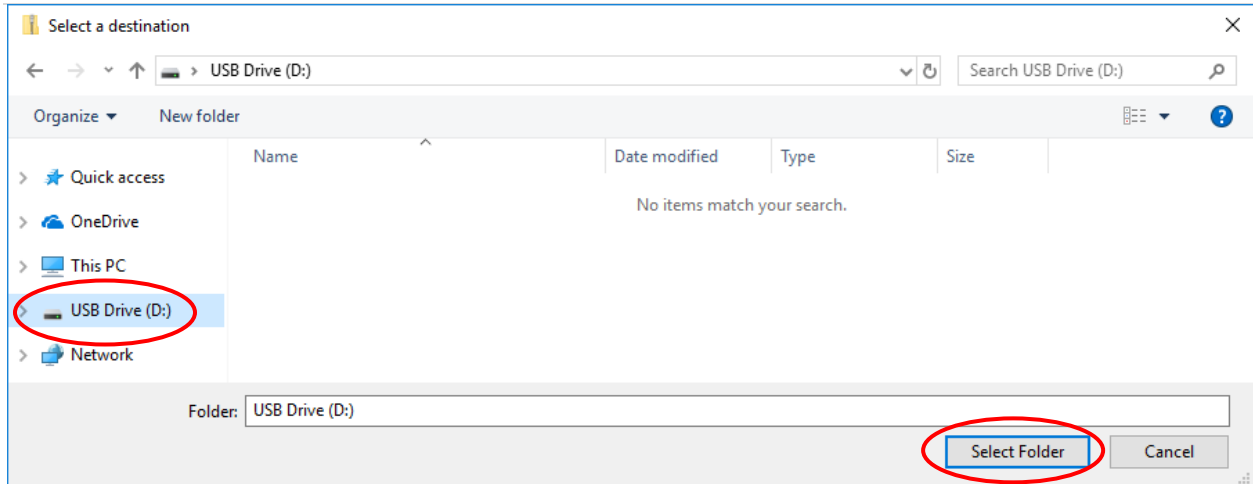


The **Select a Destination and Extract Files** window will open. Choose **Browse**.

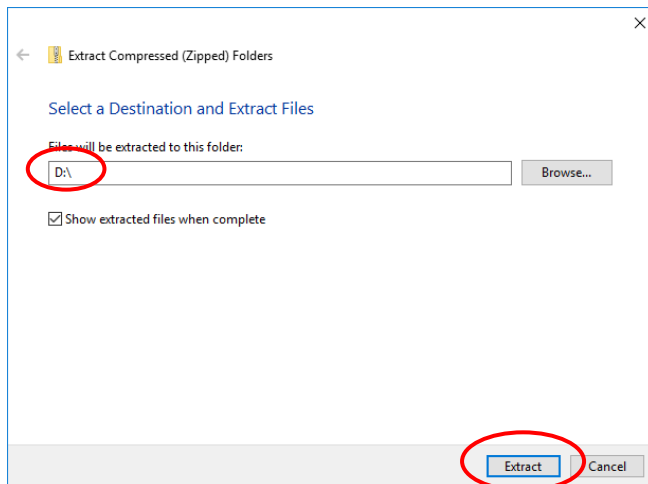


11. The **Select a Destination** window will open. Choose desired **USB Drive** and click on **Select Folder**. Drive letter and description may vary.

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12. The **Extract Compressed (Zipped) Folders** window will open. The selected drive will be shown. Click on **Extract**. The extraction process will begin and take several seconds.



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13. The **USB Drive** window will open displaying text files on the USB Flash Drive.
14. The USB Flash Drive has been successfully loaded with the ArcReach 16 Software Update.
15. Close any related windows that remain open.
16. Click on the **Safely Remove Hardware and Eject Media** icon in the computer's taskbar.



17. Select **Eject USB DISK**.



18. The computer will display **Safe to Remove Hardware**.



19. Unplug the USB Flash Drive from computer.

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Software update file for feeder:

- ArcReach16App.fw

## **ArcReach16 Feeder Software Update steps:**

1. Copy file to a blank USB drive
2. Feeder does not have to be powered off to start the update process.
3. Insert USB with update software files into the rear USB connector on the feeder.
4. If feeder is powered off, connect feeder to power source and make sure power source switch is ON.
5. Feeder will automatically start the update process and the display will change to showing a decimal point on the right side of the display.
6. Feeder may display USB READ during the update process as it reads the update files.
7. Feeder will display USB DONE when update process is complete.
8. Remove USB stick from rear of feeder (power cycle is not necessary)
9. A file named "summary.txt" file will be written to the USB and can be viewed on a PC.
  - a. The software versions of the feeder can be verified using the information in this summary file.